Open VPIM Implementation Checklist

Step	Description	Done
Gather information for the network		
1	Obtain the following for each open VPIM-compliant site with which CallPilot exchanges messages: — fully qualified domain name — VPIM prefix	❒
2	Obtain the fully qualified domain name of the outgoing SMTP mail/proxy server.	❒
3	Draw a diagram of the existing network.	❒
4	Create an open VPIM shortcut for each open VPIM site.	❒
Configure the network database in CallPilot **Note:** For instructions, refer to the CallPilot Manager online Help.		
5	Configure the local server. Use the information recorded on the “CallPilot Networking—Local Server Maintenance” worksheet (NWP-024).	❒
6	Configure the prime location for the local server. Use the information recorded on the “CallPilot Networking—Switch Location Maintenance” worksheet (NWP-026).	❒
7	Configure the Network Message Service (NMS) satellite locations for the local server, if required. Use the information recorded on the “CallPilot Networking—Switch Location Maintenance” worksheet (NWP-026).	❒
Configure the VPIM Networking message delivery options in CallPilot **Note:** For instructions, refer to the CallPilot Manager online Help.		
8	Enable incoming SMTP/VPIM message transmissions from desktop or web messaging users and open VPIM sites.	❒
9	Enable outgoing VPIM Networking message transmissions to open VPIM sites.	❒
10	Configure the Outgoing SMTP mail/proxy server’s FQDN.	❒

Open VPIM Implementation Checklist

Step	Description	Done
11	Define the open VPIM compose prefix.	❒
12	Create an open VPIM shortcut for each open VPIM-compliant site with which CallPilot exchanges messages, if required.	❒
13	Configure the encryption settings, if required.	❒
14	Configure the SMTP authentication settings, if required.	❒
15	Define unauthenticated access restrictions for users and remote servers, if users or servers in your network will not be SMTP authenticated.	❒
Test the network for correct operation		
	Note: For instructions, refer to the *CallPilot 1.0 VPIM Networking Implentation and Administration Guide* (NTP 555-7101-306).	
16	Perform a connectivity test by pinging the outgoing SMTP mail/proxy server or by establishing a telnet connection to the server.	❒
17	Compose and send a message from a mailbox on the local server to a mailbox on the local server.	❒
18	Send a message from a mailbox on the local server to a mailbox user at an open VPIM site, if possible.	❒
Create a backup of the network		
19	Back up CallPilot. **Note:** For instructions, refer to the *CallPilot Administrator's Guide* (NTP 555-7101-301).	❒
20	Print CallPilot network information. **Note:** For instructions, refer to "Printing networking information" in the CallPilot Manager online Help.	❒